




CERTIFICATE EXAMS PROGRAM

The purpose of the Certificate Exams Program is to ensure our customers and partners have a method of validating their knowledge and skillset, as well as providing them with a stamp of recognition. To receive a Certificate of Completion, participants must pass an online exam facilitated through the SOTI Academy Learning Management System. A downloadable certificate is provided after successfully passing the exam. There are five certificate exams.

 SOTI MOBICONTROL	Description The exam measures the participant's competence in	Recommended Training & Experience
Support Technician	Navigating the console, managing devices and running reports.	SOTI MobiControl Fundamentals Complete Series Web-Based Training (WBT) and 6+ months experience managing devices.
Administrator	Managing the web console, user permissions, devices, deploying apps and other mission-critical aspects of SOTI MobiControl.	SOTI MobiControl Fundamentals + Administration Complete Series (WBT) and 6+ months experience managing devices.
Solutions Architect	Deploying and configuring SOTI MobiControl environments, troubleshooting and optimizing the SOTI MobiControl architecture.	SOTI MobiControl Fundamentals + Administration Complete Series (WBT) and 1+ year experience managing and optimizing a SOTI MobiControl environment.
 SOTI XSIGHT		
Incident Management & Advanced Diagnostics Professional	Analyzing and managing incidents, running diagnostics and configuring settings.	SOTI XSight Complete Series (WBT) and 6+ months experience with the SOTI XSight Console.
Operational Intelligence Professional	Working with Watchlists, analyzing profiles, configuring and interpreting dashboards, and effectively performing appropriate device actions.	SOTI XSight Complete Series (WBT) and 6+ months experience with the SOTI XSight Console.

- The SOTI MobiControl Support Technician exam contains 40 questions and does not include questions from other levels.
- The SOTI MobiControl Administrator level contains 45 questions and includes questions from the SOTI MobiControl Support Technician exam.
- The SOTI MobiControl Solutions Architect exam contains 50 questions and includes questions from the SOTI MobiControl Administrator and SOTI MobiControl Support Technician levels.
- The SOTI XSight Certificate exams are independent, and each of them contains 40 questions.

Each exam has a two-hour window to complete except the SOTI MobiControl Solutions Architect exam, which has a three-hour window.

The exams do not restrict participants from using external resources during the exam.

All SOTI Partners have access to these exams through SOTI Academy. Our customers can purchase them individually, or as part of an exam bundle at a discounted rate.

Please contact your SOTI Sales Account Representative for more details.



SOTI is a proven innovator and industry leader for simplifying business mobility solutions by making them smarter, faster and more reliable. SOTI helps businesses around the world take mobility to endless possibilities.

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